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Technical Service BULLETIN

January 11, 2002

Title:

NOISE FROM ROOF RACK

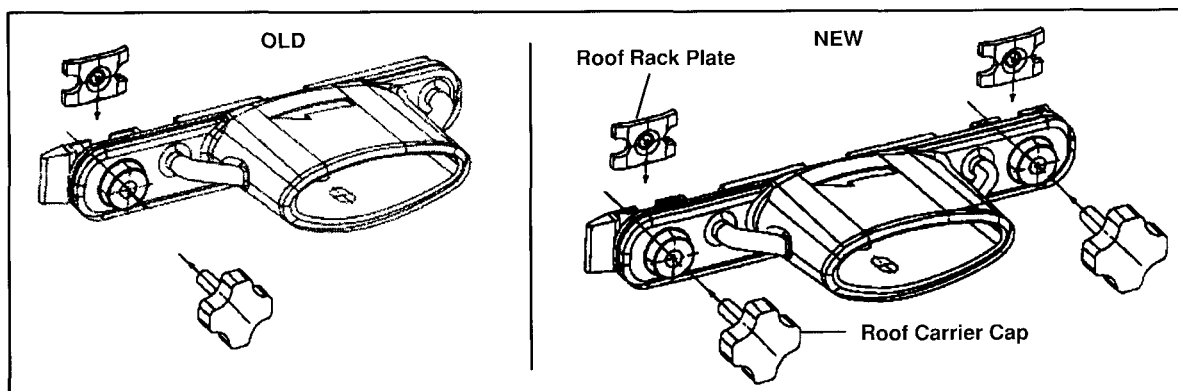
Models:

'01 RAV4

NV001-02

NVH

Introduction Some customers may complain of a rattle or buzz sound from the roof rack assembly when traveling over rough roads. The roof rack cross bar joints have been improved by adding an additional thumbscrew to provide a more secure attachment to the roof rack assembly.



Applicable Vehicles

- 2001 model year **RAV4** vehicles.

Production Change Information

MODEL	STARTING VIN
RAV4	JTEHH20V##6021053 JTEHH20V##0137494 JTEGH20V##0047091

Parts Information

PREVIOUS PART NUMBER	CURRENT PART NUMBER	PART NAME	QTY
63456-42010	63456-42011	Joint, Roof Rack Bar	2
63457-42010	63457-42011	Joint, Roof Rack Bar No. 2	2
63467-42010	Same	Plate, Roof Rack, Rear	4
63498-42010	Same	Cap, Roof Carrier	4

Warranty Information

OP CODE	DESCRIPTION	TIME	OPN	T1	T2
NV1008	R & R Roof Rack Cross Bar	0.5	63456-42010 63457-42010	91	43

Applicable Warranty*:

This repair is covered under the Toyota Comprehensive Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.

* Warranty application is limited to correction of a problem based upon a customer's specific complaint.

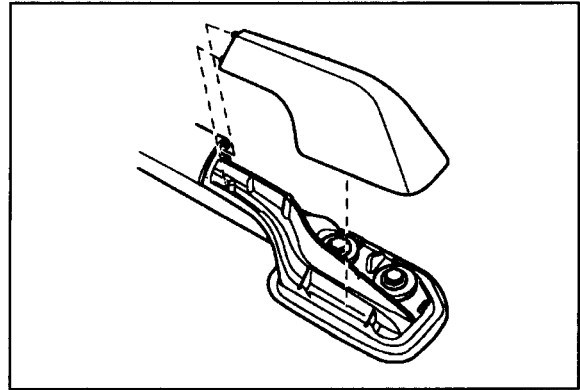


Toyota Supports ASE Certification

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Repair Procedure

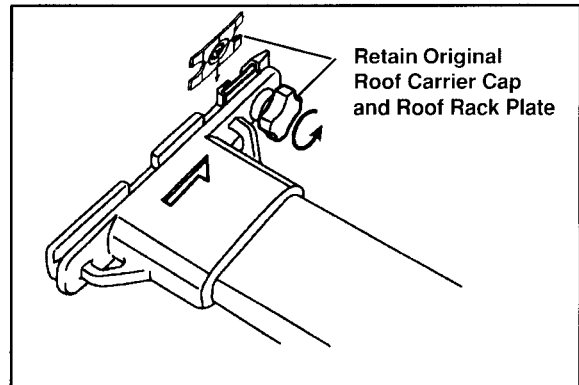
1. Remove the two rear roof rack leg covers.
2. Slide both roof rack cross bars rearward off of the vehicle.



3. Replace the joints with the new parts as listed in the Parts Information table.

NOTE:

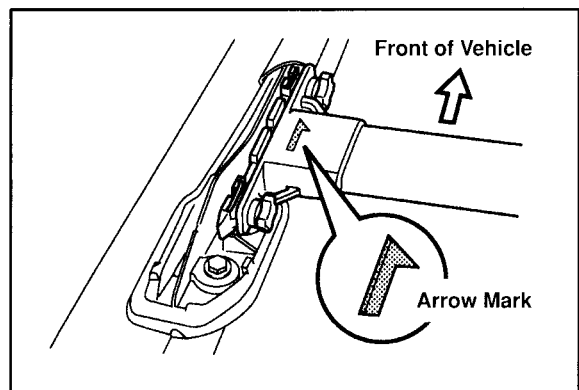
Retain the roof carrier caps and roof rack plates from the original joints for use with the new parts.



4. Reinstall the cross bars, making sure that the directional arrows stamped on the joints are facing forward on the vehicle.

NOTE:

If the cross bars are reinstalled backwards, they will create wind noise at highway speeds.



5. Confirm that all roof carrier caps are secure.
6. Install the right and left rear roof rack leg covers, as shown.
 - A. Insert the tabs (1) at the front of the cover into the roof rack rail.
 - B. Press the cover down firmly (2).
 - C. Confirm that the cover is installed securely.

